

# Request for Proposal

## Partial Hospital Program –Adult

### Questions From December 18, 2015 Conference

Uploaded: January 8, 2016

#### Program Rate Questions

- 1) The hourly rate for the non-acute partial program are stated to be \$15.40/hr. This rate is lower than the \$4.56/min unit for Psych Rehabilitation. Is the rate of \$15.40/hr correct for non-acute partial hospital?
  - a. The rate of \$15.40/hr is the correct rate for Non-Acute Partial Hospital Programing. The rate for Acute Partial Hospital is \$33.00/hr.
- 2) Is the hourly Rate of \$15.50 per hour negotiable? (Above and beyond the \$.50 increase for meeting outcomes)
  - a. Rates outside of the fee schedule will be considered, but we will be looking at the proposal to justify the rate that is outside the fee schedule. Information should be detailed as to the need for the adjusted rate.
  - b. There is no guarantee for negotiated rates.
  - c. The proposal will be reviewed on the quality of the proposal, as well as the long term financial viability of program.
- 3) Can partial hospital programs service both HealthChoices clients as well as private insurance and private pay?
  - a. Due to being a reinvestment project, the HealthChoices members must be the primary recipients of the services, and make up at least 51% of the partial census.
    - i. Private insurance and private pay are allowable to be in the program
    - ii. County MH/IDD funds may be available, but depend on available dollars.

#### Program Capacity/Census Questions

**Providers are able to consider a program that is smaller than the proposed 24 slots for Partial Hospital Programing for Adults in York County. All other aspects of the Request for Proposal are to be followed related to expectations.**

- 1) What is the projected census or demand of the partial hospital program, given the RFP details the proposed program will be more or less than 24 in census?
  - a. The plan was written for a census of 24 to account for the 6:1 staff to patient ratio. The license capacity is anticipated to be close to this number and keep within appropriate staffing ratios. The census could be at or below this number on a daily basis and may have both Medical Assistance, Private Insurance, and private pay.
  - b. In FY 2013/2014, there were 550 York County Members with Inpatient Mental Health Hospitalizations episodes lasting 5 days or less.
  - c. Between 11/1/14 and 6/30/15 there were 509 distinct members, age 18+, who had an inpatient claim. This data excludes the following areas of York County: Hanover, Spring Grove and Thomasville.

- d. There is currently a Partial Hospital Program in Hanover, PA. The license capacity is 18.
    - i. Do to the increased population of York and surrounding area, the may be the potential to have a program larger than 18 to serve the community.
  - e. Between 11/1/14 and 6/30/15 there were 66 distinct members, age 18+, who had a partial hospital claim.
- 2) If staffed to meet the licensing requirements for a capacity of 24, is there an anticipation that the program will operate at full capacity?
- a. It is anticipated that the program may need to or have the ability to ramp up over time, as the program becomes know and depending on the programs ability to accept referrals and process them to determine if they are appropriate.
  - b. § 5210.5. Application review process.
    - i. Programs currently operating under preexisting approval shall have 3 months after the effective date of this chapter to meet the requirements found in this chapter. Programs requesting a certificate under this chapter have 6 months to meet the minimum size of program section of these standards. Other program requirements as set forth in this chapter shall be met before a certificate can be granted.
  - c. The engagement and education of the referral resources by both the provider and county may determine how quickly the program will meet capacity.
- 3) Is a census of 24 the max census allowable for the program?
- a. The York/Adams HealthChoices Management Unit would like to the program to be flexible to meet the needs of the community.
- 4) Is the request for proposal for Acute-Partial Hospital, Non-Acute Partial Hospital, or a program that is able to serve both Acute and Non-Acute Partial Hospital patients?
- a. The York/Adams HealthChoices Management Unit and Community Care are leaving this up to the individual respondents to detail the program they feel will work best in the York Community.
  - b. It was clarified that Partial Hospitals are able to do both acute and non-acute and bill separately for each program.

### **Other Questions**

- 1) Are there preferred locations for the partial hospital program?
  - a. The York/Adams HealthChoices Management Unit and Community Care Behavioral Health are seeking a location in central York County, including the City of York and surrounding area.
- 2) If the program is an Acute Partial Hospital Program, which hours are correct, those in the RFP or those in the CCBH standards?
  - a. Per Title 55 Chapter 5210, partials are to provide a minimum of 3 hours per day, but less than 24 hours a day. The Community Care performance standards for Acute detail it is to be six hours a day, and five days a week. There is not performance standard for non-acute PHP. So therefore, they would need to follow Title 55 Chapter 5210 for non-acute and Title 55 Chapter 5210 as well as the Community Care Performance Standard for Acute Partial Hospital Programing.
- 3) Has there been conversation with the County of York related to the ability to provide additional subsidy in future years is the program is fiscally unable to sustain the program at the current rates and utilization of the program?

- a. The York/Adams MH-IDD program may provide some funding for non-MA eligible individuals however some of this is contingent on the outcome of the state budget. An amount has not been committed to at this time.
- 4) Is it anticipated that the program to serve individuals who are involuntarily committed?
  - a. Yes, this is a possibility. We are unsure to the level this may be used in the future, but historically, this has been done.
- 5) Clarification sought, page 5, Submission Requirements, Letter B. Is this to be 2 or three pages.
  - a. The should be no more than two pages in the response for section B. Skills and Experience Requirements.
- 6) How many individuals are in need of partial services? For an acute program, there needs to be a steady referral base to make the program viable, do you feel this can be supported?
  - a. There is no guarantee in the amount of referrals that may meet the need for Acute Partial Hospital Programing.
  - b. In FY 2013/2014, there were 550 York County Members with Inpatient Mental Health Hospitalizations episodes lasting 5 days or less.
  - c. Between 11/1/14 and 6/30/15 there were 509 distinct members, age 18+, who had an inpatient claim. This data excludes the following areas of York County: Hanover, Spring Grove and Thomasville.
  - d. There is currently a Partial Hospital Program in Hanover, PA. The license capacity is 18.
    - i. Do to the increased population of York and surrounding area, the may be the potential to have a program larger than 18 to serve the community.
  - e. Between 11/1/14 and 6/30/15 there were 66 distinct members, age 18+, who had a partial hospital claim.
- 7) Was there previously a partial program in York County?
  - a. Yes there was an adult PHP and it operated from 1981 through 2000.
    - a. Is there any history about the program and years of operation, attendance, when and why it closed?
      - i. The program closed due to limited referrals. This program closed in the early to mid 2000's. The York/Adams Eligibility for FY 03/04 was 38,501 and for FY 13/14 the York/Adams Eligibility was 68,087. As of November 2015, the York County estimated MA population is over 72,000.
- 8) Can you describe the transportation system?
  - a. Transportation would be through the following: Personal transportation, walking, and MATP.
  - b. How quickly can individuals be set up for transportation?
    - i. The internal goal for Rabbit Transit is to process the request in a maximum of 3 days, but may be able to process sooner. Coordination with Rabbit Transit may be able to occur with the County to process request for this program.
  - c. What is the application process like with Rabbit Transit?
    - i. The MATP application is used to determine which programs the member is eligible for (MATP, PWD, ADA, Lottery Shared Ride). Applications can be mailed, emailed, or faxed to Rabbit Transit.

- d. The County of York is willing to facilitate a meeting with Rabbit Transit, the provider of MATP services to address access needs for transportation.
- 9) If it was difficult to obtain psychiatric time, would York County and CCBH approve Telepsychiatry for some of the required time?
- a. Telepsych is a service provided in the mandatory Medicaid Managed Care program and can be provided only with an approval from OMHSAS. Telepsych may be used to deliver in-plan services when the psychiatrist or licensed psychologist is not physically available to provide an in-plan service in-person or is not available due to location (the clinic is at an unreasonable distance from available providers), after-hour emergencies (evenings, nights, weekends, or holidays), shortage of professionals, or transportation barriers for individual(s). In general, telepsych should be used for those situations where service would otherwise be prevented or delayed. Interpretive services, including sign language, may be provided as necessary in the provision of a telepsych service. Telepsych is not intended to replace a facility's capacity to provide in-person psychiatric and/or psychological services, and it is expected that a facility providing telepsych will commit to maintenance of effort regarding the provision of in-person services over time. In instances in which telepsych is proposed by an office or licensed facility without in-person psychiatric and/or psychological capacity, it is expected that the service provider will continue efforts to obtain the capacity for in-person service provision.
- 10) Regarding the current Partial Hospital program, with a license of 18, what is the average daily census?
- a. With a maximum census of 18 clients, from June 2015 to November 2015, there was an average of 6.4 HealthChoices Members per day attending the program. Of these members, an average of 4.7 HealthChoices Members per day attended the equivalent of 6 hours per day.
    - i. This program is also contracted to accept private insurance, and the numbers listed above do not detail non HealthChoices Members.
- 11) By history, there is a perception that the state is moving away from Partial Hospital Programs.
- a. The York/Adams HealthChoices Management Unit had the reinvestment plan approved by the Office of Mental Health and Substance Abuse Services and we have not heard of any issues with this level of care from the State.
- 12) There was discussion of a provider that contracted with Community Care that provides both acute and non-acute partial hospitalization. How is this program structured? Do they separate the programs or mix the individuals, but bill differently based on if they are in the acute or non-acute program? What provider is doing this.
- a. The program has three levels of partial hospital in the program, Acute, Non-Acute and School Based Partial Hospital
  - b. They are structured as three separate programs.
  - c. The provider is Kidspace in Berks County.