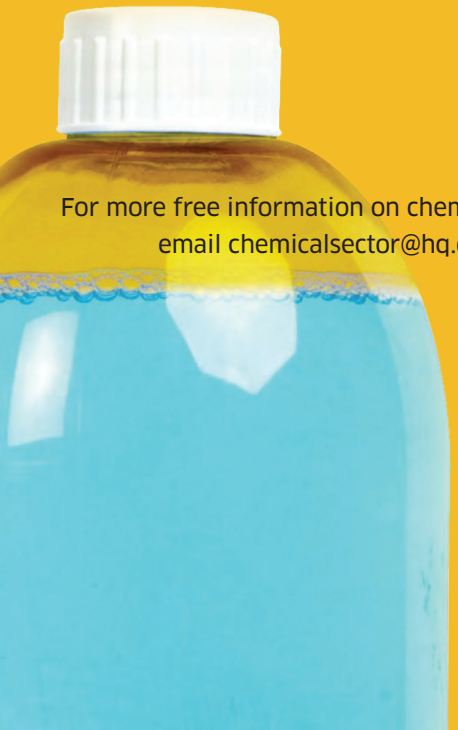
WHAT ARE GOVERNMENTS DOING?

Governments are taking proactive steps to protect chemicals from misuse, including:

- Working with industry to improve chemical security.
- Implementing a program to assess the security risk of chemicals.
- Consulting extensively with industry to get a clear and realistic picture of how chemicals are used and sold.
- Identifying areas to improve in the security of chemicals.
- Informing the community on how to help identify and report suspicious use of chemicals.

This information has been brought to you by the Chemical Sector Specific Agency's Voluntary Programs, Department of Homeland Security.



For more free information on chemical awareness, email chemicalsector@hq.dhs.gov

KNOW YOUR CUSTOMER
CHEMICAL SECURITY

Chemicals: In the wrong hands, **lethal**. In the right hands, **useful**.

To report suspicious activity, contact local law enforcement.

If You See Something Say Something™ used with permission of the NY Metropolitan Transportation Authority.

This information has been brought to you by the Chemical Sector Specific Agency's Voluntary Programs, U. S. Department of Homeland Security.

if you SEE something | SAY something™

KNOW YOUR CUSTOMER
CHEMICAL SECURITY

Chemicals: In the wrong hands, **lethal**. In the right hands, **useful**.

To report suspicious activity, contact local law enforcement.

if you SEE something | SAY something™

DHS PARTNERS WITH THE CHEMICAL INDUSTRY

The U.S. Department of Homeland Security (DHS) "If You See Something, Say Something™" campaign is a national outreach effort that raises public awareness of the indicators of terrorism and terrorism-related crime, as well as the importance of reporting suspicious activity.

DHS works in partnership with federal, state, and local law enforcement, as well as the private sector, to prevent terrorists from misusing chemicals, including providing educational materials on how to protect chemicals from misuse.

KNOW YOUR CUSTOMER
CHEMICAL SECURITY

PREVENT, DETECT, & DETER CHEMICAL MISUSE

You can help prevent chemical misuse.

Know Your Customer

Chemicals are used for legitimate purposes by consumers, businesses, industry, and other organizations. Unfortunately, some terrorist groups are interested in misusing chemicals for harmful purposes.

You can prevent the misuse of chemicals by knowing your customers and being able to identify whether their purchase of a chemical product is legitimate.

Be Aware of Suspicious Behavior

The "If You See Something, Say Something™" campaign emphasizes behavior, rather than appearance, in identifying suspicious activity. Consider the following questions in the context of the purchase:

- What's common and what strays from the norm?
- Is the chemical order/request unusually large or small?
- Is the stated, intended use for the chemicals typical for customers of your business?
- Is the customer familiar with the chemical's intended purpose?
- Does the purchaser have invalid or outdated documentation?
- Are the chemicals being purchased with unusually large cash payments?
- Does the mode of payment and delivery make sense?
- Is the customer willing to provide adequate forms or identification?
- Does the customer seem evasive or nervous?

HOW TO REPORT SUSPICIOUS CHEMICAL USE

If you see suspicious behavior, report it to local law enforcement. Take note of:

- Who or what you saw, including physical descriptions of the person and/or object;
- When you saw it;
- Where it occurred; and
- Why it's suspicious.

To report suspicious activity, contact local law enforcement.