I. Purpose: The purpose of an emergent care screening is to determine if emergent care is needed and to motivate and refer individuals for a level of care assessment or other services. It is the policy of the York/Adams Drug and Alcohol Commission (YADAC) that all individuals contacting YADAC or its subcontracted providers, either by telephone or in person, are to be screened for emergent care needs.

II. Policy: Emergent care needs are to be determined for the following areas:

- Detoxification
- Prenatal/Perinatal Care
- Psychiatric Care

When an individual contacts the YADAC or its subcontracted providers, an Emergent Care Screening Tool is to be completed in its entirety. YADAC's screening tool is located on our website. Providers may choose to use their own screening tool; however, it must include the following information:

- Client demographic information
- Date of initial contact
- Appointment date for Level of Care Assessment
- An explanation of why the time frame for an assessment was not met must be documented.
- Questions to determine the need for emergent care in Detoxification, Prenatal/Perinatal Care, and Psychiatric Care including documentation of resources provided.
- If support staff are screening clients in conjunction with skilled professionals, the screening tool must include trigger questions, as contained in the Department of Drug and Alcohol Programs (DDAP) screening tool, that would prompt a support staff person to transfer the client to a skilled medical/human services professional when there is a potential need for an emergent care referral.

Detoxification

Individuals who are found to be in need of detoxification services must be referred directly to White Deer Run National Resource Center (1-866-769-6822).

Prenatal/Perinatal Care

Individuals who are found to be in need of prenatal/perinatal care shall be referred to an appropriate service such as an obstetrician or other prenatal/perinatal source. In case of an emergency situation, please refer the individual to their local hospital emergency room.

Psychiatric Care

All individuals that are in physical and/or emotional distress, i.e. suicidal or homicidal shall be referred to their local hospital emergency room, crisis center or instructed to call 911 as appropriate.

Level of Care Assessment

Individuals who do not meet criteria for emergent care needs, do not have insurance, reside in the Central York area and are appropriate to refer to a Level of Care Assessment shall be referred to the White Deer Run - York Assessment Center, which is staffed 8:00 am – 4:30 pm. If the resident resides outside of the Central York area, they shall be referred to the nearest outpatient provider as listed in the YADAC provider directory to schedule a Level of Care Assessment. Assessments are free of cost for anyone excluding the DUI offender, who may be charged. Level of Care assessments shall be scheduled within seven (7) calendar days from the date of initial contact. If the assessment cannot be scheduled within seven (7) calendar days, the reason must be documented.

Overdose Requirements

Please be advised that YADAC issued Policy T-14; Overdose Requirements, in order to ensure expedient and appropriate care for individuals who have experienced an overdosed, and the smooth transition from emergency room visits to substance abuse treatment.

Per Policy T-14, DDAP defines an overdose as a situation in which an individual is in a state requiring emergency medical intervention as a result of the use of drugs or alcohol. Specific examples may be seen in the ICD-10 diagnosis codes for substance overdose or poisoning.

YADAC will ensure the distribution of contact information of facilities providing drug and alcohol screening, assessment and treatment to all local emergency rooms, urgent care facilities, and other primary referral sources within the YADAC geographic area. Additionally, YADAC will ensure these entities receive information describing the process to access these services.

Individuals who have experienced an overdose shall be considered a priority population, and as such, shall have priority access to substance abuse treatment. DDAP requirements related to priority populations and preference shall apply. Providers are therefore encouraged to add questions pertaining to overdose to their screening tools in order to identify individuals who have experienced an overdose and ensure that following an overdose, individuals shall receive priority access to substance abuse treatment.

Training

Anyone conducting screenings are expected to complete all DDAP core trainings for assessment functions as required by the DDAP Treatment manual.

Quality Assurance

The YADAC Case Management supervisor will monitor YADAC Case Management compliance with this policy. Provider compliance with this policy will be monitored throughout the contract monitoring and quality assurance process.

24 Hour Screening Availability

Screenings must be provided 24 hours a day, seven days a week. Therefore, YADAC has authorized the White Deer Run National Resource Center (NRC) to manage screenings 24 hours a day, seven days a week as well as placement of YADAC funded individuals who are in need of detox services and meet criteria for YADAC funding. Their protocol is outlined below:

National Resource Center Detox Protocol

Residents of York or Adams Counties may be admitted into detox at any time. Referrals may come from any source, including the resident. Upon receiving the referral, a designated person at the NRC will complete an approved DDAP emergent care screening tool. YADAC does not limit the number of admissions into detox; however, if a second detox occurs, YADAC may require follow-up with the client to review the client's plan for treatment before subsequent detoxes are authorized. Upon receiving the referral, a designated person at the White Deer Run NRC will complete the DDAP Screening Tool and obtain the necessary medical records if appropriate. Individuals must have photo identification and must reside in York or Adams counties. All procedures, protocols and forms must be strictly followed in order for the individual to be eligible for YADAC funding. The NRC will follow the guidelines as listed in this policy regarding prenatal/perinatal care, psychiatric care, and Level of Care Assessment.

If the individual meets detox criteria, has photo identification, and meets the funding criteria, the NRC may then attempt to place the individual. The NRC will first attempt to place the individual at the White Deer Run/York facility. If there are no beds available at the York facility, the NRC will search all of the other White Deer Run/CRC Health programs that YADAC contracts with and then will search all other contracted providers. A list of all facilities with which YADAC is contracted with can be found in the YADAC provider directory. This directory is listed on YADAC's website. If the NRC is unable to place the individual, they should instruct the individual to call back the next day so that the bed search process can begin again. This will continue until the NRC is able to successfully place the individual.

If a York/Adams County resident has Medicare and no other form of funding, they must be placed in a non-WDR facility.

If a York/Adams County resident is in need of a Level 4A medically managed detox, the NRC will refer the individual to that level of care or to the local hospital. Please note that YADAC does not fund for 4A medically managed detox level of care.

Individuals eligible for YADAC funding are not limited to the number of detox placements that they may be admitted into and that YADAC will fund; however, the NRC is required to keep track of the number of YADAC funded detox placements for tracking purposes.

Accepting Facility Requirements

Upon admission of an individual who is to be funded by YADAC, each facility, whether inside the WDR/CRC Health system or not, will be responsible to complete and submit all paperwork required by YADAC per T-11 Policy for funding Authorizations for Detox, Rehab, and Halfway House Levels of Care and Continued Stay Funding. In addition, it is the responsibility of the accepting facility to contact the NRC and confirm admission and arrival of the individual for tracking purposes.

Approved By:

Audrey Gladfelter 8/7/14

YADAC Administrator *Date*