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PROVIDER WORKING GROUP MEETING
September 16, 2019
9:00am

**** NOTICE: For the purposes of meeting notes, a digital recorder may be in use ****

Roundtable with Provider Updates

WDR new call center coming soon: PA Access center
WDR new male adolescent in Huntington
Pyramid York IP-has promise number just waiting for CCBH contract to be complete
Roxbury- spinning ride at Gettysburg YMCA
PACS- Lauren Conrad left PACS. Ashley Kelly is now contact person.

Presentation

Neonatal Abstinence Program – York Hospital (Aimee Friedrich; Lisa Ness)

Neonatal Abstinence Program – York Hospital (Aimee Friedrich; Lisa Ness)
Babies went to NICU which is an open space and no place for mom. Dr. Enbowden (woman) gives tours prior to stay. Had used Finnegan score, and then began asking questions and research. Yale Newhaven, "eat, sleep, console". York Hospital has adopted this way.
11 bed floor, private rooms, mom and dad can stay 24/7.
Length of stay significantly decreased, some only 1 week. Not using morphine as often.

Administrator: Audrey Gladfelter

1. **GPRA**

For those of you who have not heard of GPRA – it stands for Government Performance Results Act

A. Expectations & Administration

In a nut shell, the GPRA is federal outcome reporting related specifically to SORS dollars
Feds are requiring DDAP to report on these dollars and passing along this requirement to the Counties

B. WITS Entry

DDAP knew about this requirement since receiving grant and we knew this was coming, and were asking for conversations with the state

1) Sent out on **July 29th** with requirement of **August 1st**
2) No training or infrastructure (WITS – **PW re-entry**)
3) Scrambling - to alleviate burden

a. TAP & Recovery Plan entry waived (**We are not waiving**)
b. Admission PW standardization – DDAP asked what we are doing outside of WITS

Could not in good faith release requirements
1) No training or guidance
2) Most SCAs felt same & didn't roll out
3) Pushed for training from DDAP & Entry into WITS

DDAP Training
1) PP – Administration **(HANDOUT)**
2) WITS Entry

9/10/19 Webinar:

o Is on DDAP's website; was recorded; must listen to hear the Q and A at the end
o Administrator and User end Guides also on DDAP website
o Only addresses data entry requirements related to the SOR Grant. All other PA WITS requirements delineated in DDAP's Grant Agreement with SCAs remain in effect.
o SCA's and providers do not have access to this function yet – specific roles must be assigned as outlined in the webinar
o They mention that data was to be collected as of 8/1/19 (We have not put this requirement on our providers as we are continuing to grasp a full understanding ourselves) e will let our providers know when data entry will begin for our SCA funded individuals
o Requirements are a case management function so there is a need to have those CM positions filled
o They mention in the webinar no more TAP and Recovery Plan. This is not how we want this to roll out. Our providers are not typically entering the TAP, the assessors are. The CM is using the recovery plan for identifying and addressing recovery domains so the recovery plan will remain a requirement.
o Our plan is to meet with select providers and roll this out softly as in slowly and with purpose

To give a snapshot of how we see this working
YAC/Assessor

Workgroup Pilot
1) Obvious we still have a lot to work through
2) Will be bringing together a local pilot group
   a. Conduct GPRA; Enter in WITS, Flow of information, etc.

2. Other DDAP Updates

A. WITS Entry (LOCA & Recovery Plan)
B. Admission paperwork standardization
C. SCA QAA Results
   1) Had our annual DDAP monitoring on 7/30 & 7/31
   2) Reviewer rated our agency as an "A" and feels quality services
   3) WITS, Invoices, Policies, Charts, etc. all looked great. Wants copy of our CAP template
   4) Contracts – Just remember to attached all cost reimbursed specifics – missed in one contract. Also, paid one invoice before contract executed

3. Stimulant Conference

Hearing more and more about stimulants starting to take hold
Western part of PA and now coming from East
Local providers - meth & cocaine
Nov. 8 – 10

4th wave of opioid epidemic - Stimulants and opioids
Meth 360 toolkit – Nationally accredited program - Holistic approach (law, treatment, ect.)
YADAC, HC, possibly CCBH - develop a preventative approach

4. **York County Children & Youth Director Change**
   A. Tanya Almoney – Acting Director

5. **Phone Changes**
   Separation with MH – phone lines
   York & Adams County - one D&A line answered by us; determining afterhours
   Change to happen before 9/30

Assistant Administrator: Billie Kile

1. **ASAM Training Update**

November 19th and 20th in York

During the survey conducted – we identified 69 people; Initially DDAP offered a few spots in Chester County for our York/Adams priority situations. However, they could not find an appropriate location so they providing a training here in York – 30 spots to fill

Preference will be considered for those providers who responded to the survey we conducted. Linda will be reaching out to verify necessity and we will go from there.

DDAP announced the addition of an online option to the ASAM Criteria training requirement. The change is to take effect on January 1, 2020, until which time the 2-day classroom course will remain the sole requirement.

2. **CM FIA Updat**e - Minimum Training and Experience Criteria Review Revision

Recap from June's meeting: asked the state for guidance about the 1 year experience requirement and we were able to remove that requirement so the new METs were sent a few months ago.

A Bachelor's Degree in Chemical Dependency, Sociology, Social Welfare, Psychology, Nursing or a related field; or

A bachelor's degree which includes or is supplemented by successful completion of 18 college credits in sociology, social welfare, psychology, criminal justice or other related social sciences; or

Any equivalent combination of experience and training*.

*Acceptable Experience - Definition of Terms:

"Direct service experience" means direct client contact. "An alcohol or other drug treatment setting" means any in-patient, out-patient drop-in or referral center where direct treatment of substance abusers takes place. Typical settings include detoxification centers, hospitals, crisis intervention centers, d/a rehabilitation centers, outpatient centers, and partial-hospitalization facilities.

"Counseling or case management work" involves developing structured relationships with individuals to help them identify, understand and cope with social, economic and personal problems or conditions. It includes interpreting psychological, social, medical, educational and related information, and developing and implementing a case plan or service plan to address individual needs and alter behavior. It also includes providing constructive guidance, and making referrals to other social service agencies.

Additional Requirements: Pennsylvania State Police Criminal History Check; Pennsylvania Child Abuse History Clearance; FBI Clearance completed through Department of Human Services; Must not be excluded from participation in Medicare, Medicaid, or any other federal health care program

Ensure appropriate roles are assigned

CM Hiring Updates: Pyramid OP/Rehab After Work – Lisa McBride; Pyramid Davies Drive-Sheri Moore; True North

3. SCA Updates

A. Grievance and Appeal Process

In the event an individual grieves a treatment funding decision related to a reduction or termination of services or length of stay in treatment, the SCA is required to continue funding treatment services at the current level of engagement until the appeal is resolved. This applies to all treatment services, including the provision of Medication Assisted Treatment (MAT).

B. T-11 Funding Authorization Policy

Removed EFM (Services Rendered Form) Billing must match RFA or shall be denied

4. Monitoring and Contract Updates

Linda reports that all contracts are out but one – remember that services can be billed to us but until the contracts are signed and executed, we cannot send any monies out.

HTS IOP is MMAT IOP – Hopefully one to open soon.
TW Ponessa is not contracted for this fiscal year

5. Monitoring

For those with CAPS - Monitoring Reviews about to begin.

6. CARD – Community Action for Recovery Diversion

Project leadership includes both the criminal and family bench with the Honorable Craig Trebilcock as the lead, the York County Department of Probation Services, the District Attorney's Office, and Dr. Mathew Howie of both the County of York and the City Bureau of Health. This initiative is fully supported by Criminal Justice Advisory Board and its partners

The primary goal of the project is to divert individuals with mental health and substance abuse issues into treatment at the intersection of three key systems: criminal justice, behavioral and physical health and human services. The CARD initiative seeks to break down existing silos between these systems in order to expand capacity, create more opportunity and leverage resources thereby saving money and reducing recidivism with early intervention into necessary treatment services. The CARD initiative will serve the York County community by improving the administration of justice.

This initiative's intent is to respond to a number of major community concerns such as the opioid epidemic, the increasing use of other substances beyond just opioids, excessive incarceration of individuals with mental illness and addiction struggles, the persistence of a silo-based structure of health and human services, the increasing incidence of child abuse and/or neglect related to parental substance abuse and a court system that is not structured or equipped to facilitate early intervention

Follow-Up with regards to diverting individuals at the CJ intersection: need to determine what types of offenses to target and who will be a pilot police station – so far leaning towards Hanover, Penn Township, and Springettsbury Police departments since they are larger and have an MDJ available.

7. IRETA Methadone Clinical Quality Improvement Update

Recap from last PWG – Audrey informed you that we are partnering with IRETA (Institute for Research, Education & Training IN Addictions) for a 3 year program to establish and sustain ASAM appropriate LOC at our two Methadone Programs (Pyramid, Hanover Treatment Services) –

Update - IRETA has met with both Pyramid and Hanover Tx Services.

Pyramid – They were on site 2 days in August since we last met. First they met with staff to determine immediate training and supervisory needs for implementation. They can offer training such as MI, CBT, TIC, etc. They also selected three counselors be group facilitators. IRETA was very

impressed with their staff credentials. IRETA also met with individuals and handed out over 500 surveys. Over half were interested in participating in the survey and IRETA connected with them. (58%) This was done to collect data and to begin to determine who would be interested in the project. So Pyramid is currently working on identifying potential participants who would enroll in Phase I of III phases for the first year of the project. Phase I begins in October where IRETA staff will be at each site from 2 – 3 days per week to observe clinical encounters between staff and clients and to conduct ongoing assessment of the clinic's clinical services and recovery orientation. This is expected to go on for 2 months before going into phase II. Fortunately, they have Katie Musgrave at this site who has been very involved in the project in Pyramid's Butler County location. They are in year two and having excellent outcomes. One of the things she shared at our last meeting was that when they began their project, she was surprised at how many individuals were interested in participating.

Hanover – met with them 0n 8/28 – by the way, did you know that they have a therapy dog that comes into the program every other Tuesday – just a fun thing I learned.

Case Management Supervisor: Lori Smith

1. **Case Management Staffing Updates**

2. **Wellness Courts**

   Number of participants:
   DUI- 109 14 pending
   HOW-72 15 pending
   DWC-14 1 pending
   MHC-26 8 pending
   FWC- 5 ? pending

3. **Adams County Adult Correctional Complex**

Prevention Program Specialist: Bob Willis

1. **Prevention Needs Assessment**

   a. We have submitted a list of current programs that are designed to enhance protective factors and/or negate risk factors for each of the three problems determined both counties.

   b. Adams County
      i. High rate of underage drinking as well as a high rate of DUI arrests under 21.
      ii. High rate of DUIs and Drug and Alcohol Related Crashes for Adults
      iii. Nicotine (tobacco and vaping) use in Youth increases dramatically from 6th to 12th grade
   c. York County
      i. High Rate of Vaping/E-Cig use in Youth has led to a high rate of tobacco(nicotine) possession/use and sale
      ii. High rate of alcohol use especially with 12th graders
      iii. Heroin use in Adults along with a high rate of DUI, Drug Sale, and Drug Possession Arrests

2. **Comcast/Blue Outdoors Marketing Campaigns** ***(Video/Ad if possible)***

   a. Comcast

      i. Ads on OnDemand and channels geared towards Males Age 20-45 from August through December

   2. Blue Outdoors
      i. Marketing campaign in York Galleria and Hanover Mall
      ii. Run May, August through December

3. **Collaborating for Youth**

   a. ACACC Guiding Good Choices

      i. 10 week program for individuals in Adams County Adult Correctional Complex
      ii. Goal – to prevent substance abuse among teens by teaching parents of preteens and younger adolescents the skills they need to improve family communication and bonding
      iii. Parents will learn specific strategies to help their children avoid drug use and other adolescent problem behaviors and develop into health adults

4. **Medical Marijuana Discussion Group**

   a. Discussion regarding the impact that medical marijuana and the potential legalization of marijuana may have on our systems of care in both Adams and York Counties. The discussion will focus on how medical marijuana is impacting and being managed in prevention, treatment, children and youth, wellness court, and legal arenas as well as the effects that the potential legalization may have.

   b. The discussion group is comprised of providers from prevention and treatment as well as staff from Children, Youth, and Families and Probation in both counties
   c. Next step is to schedule a meeting within the next month to pose questions to a doctor who prescribes medical marijuana and a manager of a dispensary. ***Discuss Handout of questions.***

5. **Trauma Initiative**

   a. The Trauma Leadership Team is now providing trauma support to employees through a bi-weekly forum that offers self-help and listening support called Trauma Talk.

   b. We are distributing a bi-monthly newsletter that focuses on current trauma trends and self-help suggestions.
   c. Working with Human Service Directors to establish trauma principles throughout the departments.

6. **Narcan**

   a. State distributing free Narcan at the State's Health Department location on 1750 N George St, York, PA 17404 and the York City Bureau Of Health at 435 W Philadelphia St, York, PA 17401 on September 18th and 25th.

b. Our stock is extremely low at this point. As a result, we are only distributing to entities who present an emergent need. We are hoping to have our stock replenished shortly.

Chief Fiscal Officer: Vince Reed

1. **Look at Final expenses for Fiscal Year 2018/2019**

2. **Current Funding**

   As it stands now we're beginning the new FY with a reduction of $1.3 MM. Elimination of the STR Grant amounted to $600K decrease and approx. $700K decrease in SOR's.

   a .Our new SOR's Grant Allocation has not come in yet but we are expecting this to be at $279K, which was our initial allocation beginning FY 18/19.0

   b. Again, we will be seeking increases but it may take some time to be awarded.

3. "**PA-DDAP: Client Liability Training"**: https://www.train.org/pa/.

   - Strongly encourage that you engage in this training at your facility for anyone that creates or handles Liability Forms. This should also include your billing staff.
   - This is available on line and can be viewed at a time that is convenient for your staff.
   - The webcast is about 30-minutes in length and a certificate can be printed upon completion.
   - This will take you to the Dept. of Health Train.PA
   - Create an account
   - Once created and you enter system-go to search field and enter either Client Liability or PA-DDAP:

     Client Liability Training.

4. **F2 Revised Policy**

   There have been several changes in Federal and State reporting guidelines. They have become more frequent. ALSO

   a. Budgetary concerns are reviewed at least 2x/month and in order to know where we stand with all expenses, State and Federal, including Grants we simply must have CONSISTENT AND TIMELY INVOICING.
   b. All invoicing MUST be sent by EMAIL to both Bridgette and me and MUST be received by the 15th of the month following the service month
   c. 310-Addendum.

Next meeting: December 16, 2019