I. Purpose:

To establish in policy, a protocol to ensure that individuals identified as injection drug users, who have not yet entered treatment, receive outreach services; and further, to establish procedures regarding what outreach that will be provided to this population.

II. Policy:

Outreach Overview

Outreach consists of identifying those individuals who are at high risk of becoming substance abusing individuals and encouraging those individuals who are substance abusers to access treatment. Outreach also includes promoting awareness about substance abuse and its relationship to contracting communicable diseases.

Who will perform Outreach:

YADAC outreach services are contracted services and may be executed by the YADAC contracted outreach service providers. Staff persons at the contracted provider level shall provide the direct service of outreach.

Required Training:

All YADAC contracted outreach staff are to be proficient in outreach, education, and referral of the injection drug user (IDU) populations, current trends in injection drug use and associated risks of such use, methods of transmitting diseases, healthy behaviors vs. high risk behaviors; available resources, available support groups, motivational interviewing techniques; models/stages of change, etc.

Additionally, all YADAC contracted outreach staff are expected to acquire the following trainings within 365 days of hire: HIV/AIDS – 6 hours; TB/STDS/HEP C – 4 hours; and Confidentiality – 6 hours. The contracted provider staff will be trained in Community Promise Intervention, as Community Promise has been proven to be an effective intervention for reaching the IDU community.

Outreach Activities:

The contracted outreach provider will provide outreach services that are designed to target the injection drug using community in York and Adams Counties. The contracted outreach provider will provide activities to include:

- Individual Outreach, which shall consist of one-to-one intervention without an individualized risk reduction component
- Individual Level Interventions, which shall consist of a one-on-one intervention with an individualized risk reduction component
- Group Level Interventions, which shall consist of an intervention with two or more individuals that includes a detailed risk reduction component around risks presented by members of the group.

Client Contact and Follow –Up:

The York/Adams contracted outreach staff will visit numerous neighborhoods and community organizations where IDU and/or potential injection drug user activity is prevalent. Efforts shall be focused in neighborhoods with high levels of drug activity and injection drug use. The hours of operation shall be driven by community need based upon when drug activity has been observed to occur. The IDU and/or potential injection drug user shall be identified during contracted outreach staff presence and interaction in the community. Outreach shall occur to identified individuals via individual outreach without an individualized risk component. Further engagement shall occur via recruiting of IDU and/or potential injection drug user individuals to one-one on and/or group level interventions, with the client's consent. Clients engaged in one-on-one individual level intervention with a risk reduction component to include formal individualized plans may be seen for multiple sessions and formalized follow-up shall occur.

Relationship Between Injection Drug Use and Communicable Disease Client Education:

The contracted provider shall ensure that the IDU population is made aware of the relationship between injection drug use and communicable diseases, such as HIV, TB, and Hepatitis C. At a minimum, the contracted provider shall provide counseling and education about HIV, TB, Hepatitis C as well as other communicable diseases; counseling and education about the risks of needle sharing, counseling and education about the risks of transmission to sexual partners and infants, counseling and education about the steps that can be taken to ensure that HIV, TB, Hepatitis C and other communicable disease transmission do not occur and referral for HIV and TB, Hepatitis C treatment services, as necessary. The contracted outreach provider shall provide information and resource materials about the availability of, HIV/AIDS treatment and testing. Individuals identified to be in need of testing services and HIV treatment shall be offered referral information to local providers who offer such treatment and testing. The client may select the treatment/testing option with which they are most comfortable.

Prevention of Disease Transmission Client Education:

The contracted provider shall ensure that the IDU population is made aware of the steps that can be taken to prevent the transmission of diseases such as HIV, TB, Hepatitis C as well as other communicable diseases. At a minimum, the contracted provider shall provide prevention/outreach to injection drug users and their partners as a means to ensure they have the knowledge, the skills and the resources necessary to reduce the possibility of HIV, TB, Hepatitis C and other disease infection. Referrals shall occur as necessary to HIV testing and/or other community resources and/or treatment. The contracted outreach provider shall disseminate information to the IDU population and their partners on the importance of using clean needles and instructions on how to bleach needles, as well as bleach kits, when available. They shall also disseminate condoms and information on the use of condoms and how to prevent transmission of sexually transmitted diseases.

Client Entry Into Treatment Encouragement:

The York/Adams contracted outreach staff will visit numerous neighborhoods and community organizations that serve IDU and/or potential injection drug users. The outreach workers, based on their knowledge of the community, will distribute pamphlets and educational information to IDU individuals designed to encourage this high-risk population into treatment. The pamphlet will include information on how and where treatment services may be accessed. The contracted outreach provider shall carry out activities to encourage individuals identified as IDU and their partners in need of drug and alcohol treatment to undergo such treatment. The contracted outreach provider shall provide appropriate information (that is: brochures; flyers; business

cards; etc.) to the IDU population and their partners of the available D&A treatment programs and resources. They shall also provide information and resource materials about the availability of drug treatment, and other medical and social services within the local community. The contracted provider outreach staff will be familiar with the local D&A systems within the counties of York and Adams.

Reporting:

The contracted outreach provider must collect, analyze, and report client outcome measures on a monthly basis. The contracted outreach provider will ensure that accurate and timely statistical reports are submitted to the YADAC Prevention Program Specialist for the month by the 10th day of the following month.

Oversight of Outreach Activities:

Oversight of the contracted provider outreach activities shall occur via review of statistical reports submitted by the outreach staff to the Prevention Program Specialist. The YADAC Administrator shall be responsible for ensuring the successful execution of the outreach activities, and shall carry out this role in-conjunction with the YADAC Prevention Program Specialist. The contracted outreach provider shall attend the quarterly YADAC Provider Working Group meetings.

Audrey Gladfelter

Audrey Gladfelter, Administrator

5/23/14

Date