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YORK/ADAMS DRUG & ALCOHOL COMMISSION
Recovery on the Horizon
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MEMORANDUM OF IMPORTANCE

DATE: March 2, 2015

TO: All YADAC Contracted Treatment Providers; YADAC Staff

FROM: Audrey Gladfelter, YADAC Administrator – AG

SUBJECT: CAO MA Application Delay

YADAC has recently become aware that there is an extreme backlog for all medical assistance applications which are currently being filed with the York County Assistance Office. Currently, most cases will be extended past 45 days for processing. YADAC is being informed the backlog is due to an increase in applications coupled with no increase in staffing. The CAO has assured us that their office is committed to reviewing every application that comes into the office as quickly as they possibly can and are devoting as many staff as possible to processing the outstanding applications. In the event you have a case that requires expedited processing, please alert the Commission.

As a result of the backlog with the York County Assistance Office, YADAC recognizes that providers will struggle to adhere to the T-4 Policy: "Medical Assistance applications must be submitted in their entirety for all YADAC funded clients." To avoid forfeiture of YADAC payment of services, providers shall document in the individual's chart that the required valid determination letters are unable to be obtained and retained in the client chart within the required 45 days due to York County Assistance Office backlog. YADAC will notify providers when we have been made aware that this issue has been resolved.

The Adams County Assistance Office reports that while there is an extreme backlog of applications, no drug & alcohol applications have been affected. They report if a provider has sent an application and it has not yet been processed, to please contact CAO worker Mike Klunk directly at: miklunk@pa.gov. Medical assistance applications as well as required forms can be emailed to Mr. Klunk's attention directly.

Thank you for your patience during this period of resolution.