



Coronavirus (COVID-19) Toolkit for local government leaders

WellSpan Health is continuously preparing for and responding to the spread of coronavirus (COVID-19), in coordination with the Pa. Department of Health and the U.S. Centers for Disease Control and Prevention. Our teams are meeting daily to update our plans and procedures to ensure the health and safety of our patients, visitors and staff. **WellSpan has waived all out-of-pocket costs for anyone who needs coronavirus testing or treatment.**

This toolkit offers evidence-based, reliable resources for municipal government leaders to educate your staff and members of the general public, and assist in our community's readiness. This is an interactive toolkit. The links below are updated regularly and will continually take you to the most recent information available.

Coronavirus Assessment Tool

SYMPTOMS: The symptoms of COVID-19 are similar to other respiratory illnesses, such as the common cold and flu. The most common of these symptoms include fever and cough, or fever and shortness of breath.

Symptoms can range from mild to severe, and even life-threatening. If you have had contact with someone known to have tested positive for coronavirus (COVID-19) and you are exhibiting respiratory symptoms, you should contact your healthcare provider.



Resources for Community
Partners

This webpage includes educational materials that local governments can print or distribute electronically to stakeholders, employees, and members of the general public. These include:

- 3 Easy Steps to Protect Yourself and Others
- Help Slow the Spread!
- When to Seek Care for the Coronavirus

Hotline for local government officials who have questions related to COVID-19: (855) 851-3641, option 3.

WellSpan staff are available to answer your questions.



Frequently Asked
Questions

This resource provides responses to frequently asked questions from members of the general public including:

- What is WellSpan Health doing?
- How do testing sites work?
- Who is most at risk?
- Will I be protected if I wear a mask?
- Is handwashing effective?
- How do I pay my WellSpan medical bills (note that WellSpan has waived all out-of-pocket costs for patients who need coronavirus testing or treatment!)
- Can I donate blood?



Latest News

WellSpan is offering new services, sites of care, and ways for patients to safely connect with physicians and care teams during the COVID-19 outbreak. Click the "Latest News" link to read the news and announcements regarding WellSpan's response to COVID-19 pandemic.

CONNECT WITH A DOCTOR FROM YOUR LIVING ROOM

WellSpan Online Urgent Care

WellSpan Health is harnessing technology to provide safe, convenient alternatives to in-person care visits. These include telephone and video visits offered by our medical and behavioral health providers. We also offer **WellSpan Online Urgent Care** with 24/7 on-demand access to physicians from your smartphone, tablet or personal computer. **People seeking COVID-19 – related care can type "COVID19" into the coupon code to have all out-of-pocket costs waived.**

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What to Do If You Get
COVID-19

This link directs patients to call their doctor to determine if testing is required, and provides

- Contact information for WellSpan's non-emergency care COVID-19 clinics.
- Direction for self-isolation
- Advice on limiting the spread of COVID-19



Resources for Employers

Employers in our community are experiencing unprecedented strain and require support. This tool offers resources that you can share with employers. These include

- Information on managing stress and emotions
- Well-at-work employee screenings, testing, and treatment guidance
- Links to US Chamber of Commerce materials on resilience
- Helpful information on occupational health



Maintaining Good Mental
Health

Managing stress and anxiety during the COVID-19 outbreak is a first line of defense to wellbeing. This resource offers advice and activities to stay calm during this pandemic.

If you or a loved one is struggling to manage stress, anxiety or depression, we are here to help. Please call us at 1-800-932-0359.



I Want to Help

WellSpan doctors, nurses and advanced practice clinicians are on the front lines battling to keep our community safe and to provide expert, compassionate care to everyone. If stakeholders in our community wish to help in our response to the COVID-19 pandemic, they can visit this link to:

- Make a gift
- Donate supplies
- Volunteer
- Donate blood



Postponement of Non-
Urgent Procedures &
Surgeries

WellSpan Health is committed to delivering the safest, highest-quality care to our communities. During the rapidly evolving COVID-19 pandemic, we are continually working to balance the healthcare needs of our patients with avoidance of exposure to the virus. Our expert surgeons and staff are continuing to assess the clinical need and urgency of all procedures and surgeries at this time, with some surgeries and procedures being postponed. This resource offers information about postponement of non-urgent procedures and surgeries.

