



White Deer Run Treatment Network

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To Our Valued Partner,

As updates on the impact of the coronavirus continue to be released, we want to take a moment to inform you of the precautions we are taking at White Deer Run Treatment Network.

We have been working diligently with Acadia's corporate quality and compliance teams, receiving proactive and ongoing support that is guided by and in adherence to the recommendations distributed by the CDC. Updates from the CDC are consistently monitored to ensure that all guidance received is based on the latest information released.

Specific examples of the precautions we have put in place are as follows:

- All staff members have received infection prevention and control training and are meticulously monitored to ensure compliance.
- CDC informational posters are on display to provide important reminders on proper infection prevention procedures.
- Thorough disinfection and hygiene guidance has been provided and is being monitored.
- We are monitoring and ensuring appropriate utilization of patient care supplies such as masks and hand sanitizer.
- We are reviewing cleaning service contracts to confirm that additional support is available.
- We have created and implemented the use of detailed checklists to cover key areas such as equipment disinfection.
- We are routinely checking that personal protective equipment items are properly and securely stored.
- We continue to review visitation policies and have enhanced screening measures.
- We are in communication with our local health department to receive important community-specific updates.

Should a patient present with flu symptoms, the following measures will be taken:

- Our staff members would promptly employ personal protective equipment as required.
- We would immediately contact the local health department for specific directions.
- We would contact the local medical center to arrange for the patient to be transferred into their care for testing and treatment.

The safety of our patients, their families, and our employees is our top priority, and we will remain steadfast in our efforts to reduce any risk associated with COVID-19. If you have any questions or concerns, please contact Michele Britton at 717-968-3640.

Thank you for your continuing trust and partnership.