

Dear York/Adams HealthChoices Members and Colleagues,

York/Adams HealthChoices Management Unit has been working with our Behavioral Health Managed Care Organization, Community Care Behavioral Health, The Office of Mental Health and Substance Abuse Services (OMHSAS) and our mental health and substance use disorder network providers to develop a coordinated effort that will support the continued delivery of services to our York and Adams Counties' communities.

To allow for you as a member to continue to receive your services while protecting both you and service delivery staff, services can now be delivered via "telehealth" which allows service providers to provide treatment to you via telephone or video technology. You do not have to leave your home and travel to an office, and staff do not have to go to your home for your treatment to continue. Some outpatient providers are still open to those needing to go to a clinic to get services started or meet with their therapist because they do not have a telephone.

We are currently working with Community Care Behavioral Health and our provider network to develop a list of providers, their hours and telehealth opportunities. Please check back frequently to see when that list is posted.

Additionally, even though our office in the York County Human Services building is closed to the public, we are still able to respond to callers leaving voicemails and colleagues sending emails . Our Affordable Housing Program is still operational, as is our Bridge Support Recovery Program. Continue to work with your treatment providers and Case Managers to submit applications for these programs.

We will continue to post updates and/or any additional information we receive regarding network operations during the upcoming days and weeks. Our wish for everyone is that you remain safe and healthy.

Sincerely,

A handwritten signature in blue ink that reads "Taryn Maguire". The signature is written in a cursive, flowing style.

Taryn Maguire

Director