

Benefits

Participating in the Community Paramedicine Program might offer the following benefits to you:

- Improved communication between all aspects of the health system and you.
- Improved coordination between you and any resource you may use, WellSpan and Non-WellSpan.
- Improved access to appropriate care and services from which you might benefit, including periodic follow-up visits at home on a scheduled and as-needed basis.
- Improved education for you about your conditions, medications and resources so you are able to take control of your healthcare needs.

Manage Your Health Online with MyWellSpan*

Use WellSpan's secure online patient portal to access your personal health information from any computer, tablet or smartphone. With your account you can:

- View your lab and imaging results
- Request appointments
- View health conditions, medications and allergies
- Send secure messages to your physician or advanced practice clinician
- Gain proxy access to your children's or adult family member's medical records

Sign up is fast and easy.

Visit www.MyWellSpan.org to learn more.

* Available features may vary by practice or program.

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WellSpan.org



Community Paramedicine



About WellSpan

WellSpan Health is south central Pennsylvania's most comprehensive health system—serving the region with an extensive network of physicians and advanced practice clinicians, leading hospitals, health centers, home care and walk-in care centers conveniently located in our local communities. Our mission is to partner with communities and residents to improve health by providing exceptional care that helps our neighbors not only get better but also stay healthy. Our physicians and caregivers work together to help you achieve optimal health. And with MyWellSpan, it's easier than ever to manage your health online—anytime, anywhere.

At WellSpan, our goal is to help you reach your health goals in life.

Partners in Your Health

Community Paramedicine is a community-based health care program in which paramedics' roles are expanded beyond their normal emergency response and transport roles to help you access a primary care physician and other resources who will help you take steps towards reaching your health goals. They will connect you with the most appropriate care to address your health condition or concern.

WellSpan's program provides in-home visits to assess your health, physical, social and economic needs. The community paramedic reviews, explains and answers questions about medications, health history, current health concerns, and any doctors' orders or instructions you may have. The community paramedic, your physician or advanced practice clinician and other providers work together with you to set up your healthcare plan and specific goals.

Invitation to Participate

If you go to the emergency department often for care, the Wellspan Community Paramedicine Program invites you to join the program.

This service is offered at no cost through WellSpan York Hospital and there is no charge to you or your insurance company. This is a completely voluntary program to help you gain access to resources so you can stay healthy.

If you do not have a primary care physician, a community paramedic can help you find one and get appointments scheduled.

The care provided by a community paramedic is supervised by a physician to ensure the quality of care remains consistent.

Also, the community paramedicine program does not replace services such as home health care, VNA or your primary care physician. This program is designed to enhance coordination of care between these and other services.

Services

The community paramedic only provides services allowed within the Pennsylvania paramedic scope of practice. Visits with a community paramedic can occur in the comfort of your own home or in a public place, whichever location is more comfortable or convenient for you. Paramedics record the visit outcome in your electronic health record. Your information is kept confidential at all times and is shared with your physician and other care providers with your permission.

WellSpan's Community Paramedicine Program provides a comprehensive range of services including, but not limited to:

- A physical, health, social and economic needs assessment at a place convenient to the patient.
- Creation of a guided, shared healthcare plan that involves your current doctor(s) and any other resources that might be needed.
- Home visits, scheduled in advance and as needed, and a resource to call when you have a question.
- Review of medications, doctors' orders/instructions, discharge orders, disease management, etc.