

Help with insulin is a phone call away.

If you are struggling to pay for insulin and diabetes medication, ADA can help. We've consolidated all the resources you need so that you can find help, fast.

GET IMMEDIATE HELP FROM YOUR INSULIN MANUFACTURER

There are four insulin manufacturers who offer immediate assistance and long-term resources.

This is the fastest way to get help. Be sure to have all of your information ready before you call. Available options are based on your income, insurance, and the type of insulin you need.

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In order to find the right support for you, when you call, you may be asked for the following information:

- Basic contact information
- Date of birth
- Income (note: there are supports for all income levels)
- If you have an active prescription at a pharmacy
- Cost of insulin for monthly supply and/or amount of deductible
- Method of insulin administration (via/pen, pump, syringe, inhaled)
- Dosage
- How much insulin you have on-hand
- Type of insurance (private, commercial, Medicare, Medicaid)
- Whether you are a U.S. resident (required)

Find out who your manufacturer is by checking the company logo on your insulin vial or pen, and call using the numbers provided below.

A customer service representative will confirm your eligibility and explain your option

Lilly Diabetes Solution Center

833-808-1234

Novo Nordisk NovoCare®

1-844-NOVO4ME

1-844-668-6463

Sanofi Patient Savings Programs

1-855-984-6302

MannKind Support Programs

[Co-Pay Program](#)

[Direct Purchase Program](#)

UPDATED BENEFITS

LILLY

NEW as of March 1, 2023: Lilly is expanding its Insulin Value Program that caps out-of-pocket insulin costs for legal U.S. residents to \$35 or less per month. Whether you have commercial insurance or no insurance, you can fill your monthly prescription of Lilly insulin for \$35 or less.

- For commercially insured patients who fill at a participating pharmacy, you do not need to do anything. Lilly is automatically capping out-of-pocket costs at \$35 for their insulins at participating pharmacies. Some pharmacies may not participate, so if that is the case at your pharmacy, visit [InsulinAffordability.com](https://www.insulinaffordability.com) to immediately download a co-pay Insulin Value Program savings card to receive Lilly insulins for \$35 per month or you can call the Eli Lilly Solutions Center at 833-808-1234 – make sure you indicate that you have insurance as the codes for insured and uninsured patients are different.

- If you do not have insurance and are a legal U.S. resident, visit [InsulinAffordability.com](https://www.insulinaffordability.com) to immediately download a co-pay Insulin Value Program savings card to receive Lilly insulins for \$35 per month or you can call the Eli Lilly Solutions Center at 833-808-1234. Then take that digital or printed card to your local pharmacy. When requesting the card, make sure you indicate you are uninsured/cash payer as the codes for insured and uninsured patients are different.

Free insulin options:

- Donated insulin: Donated Lilly insulins are stocked at nearly 350 free clinics nationwide.
- Lilly Cares Foundation: A separate non-profit organization that provides free Lilly insulin for eligible patients. Learn more about eligibility criteria at www.lillycares.com.

You can learn more about Lilly's insulin affordability solutions at [InsulinAffordability.com](https://www.insulinaffordability.com).

NOVO NORDISK

- **MARCH 14, 2023 ANNOUNCEMENT:** Novo Nordisk announced that it would reduce the wholesale list prices for several types of insulin, effective Jan. 1, 2024. This includes:
 - Reducing the list price of NovoLog® and NovoLog® Mix 70/30 by 75% off the current list price.
 - Reducing the list price of Novolin® and Levemir® by 65% off the current list price.
 - The list price of the unbranded insulins (pre-filled pens and vials and pre-mix insulins) to match the lowered price of each respective branded insulin.
 - THE ADA IS GATHERING MORE INFORMATION ABOUT WHAT THE EXPERIENCE WILL BE FOR CONSUMERS BEGINNING IN 2024 AND WILL PROVIDE MORE DETAILS AS THEY BECOME AVAILABLE.
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- **Patient Assistance Program (PAP):** This program has been enhanced to provide insulin free of charge for 90 days to eligible participants. Effective April 1, 2020,

Medicare patients were no longer required to pay \$1,000 for medicines before being eligible for the Novo Nordisk PAP. To be eligible, a person must:

- Be a US citizen or legal resident.
 - Have a total household income at or below 400% of the federal poverty level (FPL) (See [NeedyMeds](#) for a list of the current FPL guidelines) [A family of four with an annual income up to \$104,800 may receive free medications through our PAP. For individuals, the annual income limit for participation is \$51,040.]
 - Be uninsured, or in the Medicare program.
 - Not be enrolled in or qualify for any other federal, state or government program such as Medicaid, Low Income Subsidy or Veterans (VA) Benefits.
 - Exceptions include patients who are Medicaid eligible who have applied for and been denied Medicaid.
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- __ My\$99Insulin: For \$99, people with diabetes can get up to three vials or two packs of FlexPen®/FlexTouch®/PenFill® pens, of any combination of Novo Nordisk Inc. insulins with a prescription.
 - __ Follow-on brand (also known as authorized generics) insulins: Follow-on brand versions of NovoLog® and NovoLog® Mix, from Novo Nordisk Pharma, Inc. (NNPI), a Novo Nordisk A/S US company, can be ordered at one's local pharmacy, and cost 50 percent off the current list prices of the branded medicines.
 - __ Immediate Supply: A short-term, immediate-need program for those at risk of rationing while working to identify a longer-term solution. Novo Nordisk may be able to help by providing a free, one-time, immediate supply of up to three vials or two packs of pens of Novo Nordisk Inc. insulin with a prescription.
 - __ Novo Nordisk human insulin, named ReliOn™, available at Walmart for about \$25/vial and for about \$44/box of FlexPen®. Similar offerings are found at CVS and other national pharmacies.
 - __ Copay Savings Cards to help defray the costs for commercially insured patients who are experiencing high out-of-pocket costs. If you have insurance through your employer or private insurance, you may pay as little as \$5 per 30-day supply of Tresiba® (maximum savings of \$150 per 30-day supply) and/or \$25 per 30-day supply of Novolog® (maximum savings up to \$100 per 30-day supply) for up to 24 months.
 - __ For more information about Novo Nordisk insulins and affordability programs visit MyNovoInsulin.com.

SANOFI

- **NEW:** In response to COVID-19, Sanofi has expanded their patient assistance program. Call the above phone number to connect with a Sanofi representative about your individual situation. [Click to learn more about the Sanofi Co-pay Programs and Insulins Valyou Savings Program.](#)
- **Sanofi Patient Connection:** Qualified low- and middle-income patients can receive free medications through the patient assistance component of this program. People who have suffered a recent financial hardship as a result of COVID-19 can call (855) 700-0073. The following program components have been recently updated in response to COVID-19:
 - Enabled those already participating in the patient assistance program to make an early reorder of their prescription(s) to ensure they have a 90-day supply.
 - Expanded acceptable documentation for proof of income when a person's claiming their financial circumstances have changed, such as a job loss, furlough, or reduced hours. This recognizes that unemployment award letters may be delayed given the significant volume of unemployment claims.
 - Extended the Temporary Patient Assistance Program (TPAP) from 90 days to 180 days. The TPAP is for patients who meet all other eligibility criteria of the patient assistance program, but may be Medicaid eligible and are awaiting a response letter. With this temporary change, eligible TPAP patients will receive free medicine for up to 180 days.
- **Insulins Valyou Savings Program:** Eligible, uninsured patients, regardless of income level, can access one or multiple Sanofi insulins (Lantus, Toujeo, Admelog, and Apidra) for a fixed price of \$99 per month for up to 10 boxes of pens and/or 10mL vials.
- **Co-pay Assistance Programs:** Eligible, commercially insured patients, regardless of income level, can use a co-pay card, which limits out-of-pocket expenses for a majority of patients to \$0 or \$10. These programs exist for [Adlyxin](#), [Apidra](#), [Lantus](#), [Toujeo](#), and [Soliqua 100/33](#).

MEDICAL DEVICES

Below is a list of medical device manufacturers, call the company directly to learn about their patient assistance program.

Abbott

1-888-522-5226

Dexcom

1-888-738-3646

Eversense CGM

1-844-736-7348

Insulet

1-800-591-3455

Medtronic

1-800-646-4633

Tandem Diabetes Care

1-877-986-0601